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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/839,419	04/23/2001	Werner Blumenstock	Q63542	3448	
75	7590 04/07/2004			EXAMINER	
SUGHRUE, MION, ZINN, MACPEAK & SEAS, PLLC			NGUYEN, DUC M		
	LVANIA AVENUE, N.V N, DC 20037-3213	٧.	ART UNIT	PAPER NUMBER	
	,		2685	//	
			DATE MAILED: 04/07/200	4	

Please find below and/or attached an Office communication concerning this application or proceeding.

		Application No.	Applicant(s)			
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Office Action Summary		09/839,419	BLUMENSTOCK ET AL.			
		Examiner	Art Unit			
		Duc M. Nguyen	2685			
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply						
THE MAILING DATE OF - Extensions of time may be availat after SIX (6) MONTHS from the m - If the period for reply specified ab - If NO period for reply is specified a - Failure to reply within the set or ex	THIS COMMUNICATION. ble under the provisions of 37 CFR 1.13 bealing date of this communication. bove is less than thirty (30) days, a reply above, the maximum statutory period we ktended period for reply will, by statute, but than three months after the mailing	IS SET TO EXPIRE 3 MONT 36(a). In no event, however, may a reply be within the statutory minimum of thirty (30) of iiil apply and will expire SIX (6) MONTHS for cause the application to become ABANDO date of this communication, even if timely for	timely filed days will be considered timely. om the mailing date of this communication. NED (35 U.S.C. § 133).			
Status						
1) Responsive to com	munication(s) filed on 20 Ja	nuarv 2004.				
2a)⊠ This action is FINA l		action is non-final.				
<u> </u>	,—	nce except for formal matters, p	prosecution as to the merits is			
•	closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.					
Disposition of Claims						
 4) Claim(s) 1-16 is/are pending in the application. 4a) Of the above claim(s) is/are withdrawn from consideration. 5) Claim(s) is/are allowed. 6) Claim(s) 1-16 is/are rejected. 7) Claim(s) is/are objected to. 8) Claim(s) are subject to restriction and/or election requirement. 						
Application Papers						
9)☐ The specification is objected to by the Examiner.						
10)☐ The drawing(s) filed on is/are: a)☐ accepted or b)☐ objected to by the Examiner.						
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).						
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d). 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.						
Priority under 35 U.S.C. § 1	19					
 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of: 1. Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. 						
Attachment(s)						
Paper No(s)/Mail Date		6) Other:				

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DETAILED ACTION

This action is in response to applicant's response filed on 1/15/04. Claims 1-19 are now pending in the present application. **This action is made final.**

Claim Rejections - 35 USC § 103

- 1. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 2. Claims **1-16** are rejected under 35 U.S.C. 103(a) as being unpatentable by **Kuwabara** (US Pat. Number **6,065,136**) in view of **Wookey** (US Pat. Number **6,085,244**).

Regarding claim 1, Kuwabara discloses a system for remote diagnosis of device troubles, wherein electronic mail (e-mail) messages for sending the instruction and receiving diagnosis results are utilized (see Fig. 1 and col. 5, line 63 - col. 6, line 35), which would include all the claimed limitations except for a firewall. However, it is clear that the system as described by Kuwabara would work equally well in a system comprising a firewall as disclosed by Wookey (see Fig. 3 and col. 5, lines 16-37), wherein the diagnosis results are also reported via e-mail messages (see col. 4, lines 13-17 and col. 22, lines 16-20). Therefore, it would have been obvious to one skill in

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the art to provide the above teaching of **Wookey** to **Kuwabara** for utilizing a system with a firewall as well, for security purpose.

Regarding claim 2, the claim is rejected for the same reason as set forth in claim 1 above. In addition, it is clear that **Kuwabara** and **Wookey** would disclose the instruction comprises at least one function as claimed, for diagnosis purpose.

Regarding claim 3, the claim is rejected for the same reason as set forth in claim 1 above. In addition, it is clear that **Kuwabara** and **Wookey** would discloses the application comprises a component (hardware) as claimed, in order to run an application.

Regarding claim 4, the claim is rejected for the same reason as set forth in claim

1 above. In addition, it is clear that **Kuwabara** and **Wookey** would disclose the first and second E-mail messages as claimed, in order to send the instruction and receive diagnosis results for diagnosis purpose.

Regarding claim **5**, the claim is rejected for the same reason as set forth in claim 1 above. In addition, it is clear that **Kuwabara** and **Wookey** would disclose the configuration as claimed, for diagnosis purpose.

Regarding claim 6, the claim is rejected for the same reason as set forth in claim 5 above. In addition, it would have been obvious to one skill in the art to modify the above teachings of **Wookey** and **Kuwabara** for encrypting/decrypting e-mails as claimed, for security purpose as disclosed by **Wookey** (see col. 10, lines 34-43, 55-65).

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Regarding claim **7**, the claim is rejected for the same reason as set forth in claim 1 above. In addition, it is clear that **Kuwabara** and **Wookey** would disclose the identification field and text field as claimed (see **Kuwabara**, Figs 3-4).

Regarding claim **8**, the claim is rejected for the same reason as set forth in claim 7 above. In addition, it is clear that **Kuwabara** and **Wookey** would disclose the address, sender, date and time, and text fields as claimed (see Figs 3-4), for administration purpose.

Regarding claims **9-16**, the claims are interpreted and rejected for the same reason as set forth in claims 1-8 above.

Response to Arguments

Applicant's arguments filed 1/20/04 have been fully considered but they are not persuasive.

In response to applicant's argument that the references fail to show certain features of applicant's invention, it is noted that the features upon which applicant relies (i.e., differences as argued by Applicant on pages 11-14 such as <u>automatic execution of the diagnostic program upon receiving the first e-mail message</u>) are not recited in the rejected claim(s). Although the claims are interpreted in light of the specification, limitations from the specification are not read into the claims. See *In re Van Geuns*, 988 F.2d 1181, 26 USPQ2d 1057 (Fed. Cir. 1993). Here, since the limitation "an instruction decoder which automatic identifies the instruction in the first e-mail message" as recited in claims 1, 9, 13, 16 does not interpret nor imply the limitation of <u>automatic execution</u> of

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the diagnostic program upon receiving the first e-mail message. Therefore, even thought the diagnostic program is manually executed by the user as argued by the Applicant, it is clear that upon the execution of the inspection program by the user, the computer (automation system) in Kuwabara's reference would **inherently** include an instruction decoder and would automatic **identifies** the instructions of the inspection program in order to carry out the inspection process, this would read on the limitation "an instruction decoder which automatic identifies the instruction in the first e-mail message" as claimed.

For foregoing reasons, the examiner believes that the pending claims are not allowable over the cited prior art.

Conclusion

THIS ACTION IS MADE FINAL. Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

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3. Any response to this final action should be mailed to:

Box A.F.

Commissioner of Patents and Trademarks Washington, D.C. 20231

or faxed to:

(703) 872-9314 (for formal communications intended for entry)
(for informal or draft communications, please label "PROPOSED" or "DRAFT")

Hand-delivered responses should be brought to Crystal Park II, 2121 Crystal Drive, Arlington VA, Sixth Floor (Receptionist).

Any inquiry concerning this communication or communications from the examiner should be directed to Duc M. Nguyen whose telephone number is (703) 306-4531, Monday-Thursday (9:00 AM - 5:00 PM). Or to Edward Urban (Supervisor) whose telephone number is (703) 305-4385.

Any inquiry of a general nature or relating to the status of this application should be directed to the Group receptionist whose telephone number is (703) 305-4700.

Duc M. Nguyen (

Mar 23, 2004